

All Contacts View

The screenshot displays the Siebel 'All Contacts View' interface. The top section is a list of contacts, and the bottom section is a detailed form for the selected contact, Jennifer Dzwig.

Contact Type	Relationship/Title	Account	First Name	Last Name	Suffix	M
Customer	Borrower	108-50-9633	Jennifer	Dzwig		
Customer	Borrower	578-84-3002	Carol	Dzwig		
Customer	Borrower	078-00-0100	John	Babic		
Third Party	Borrower's Parent/Guardian	507-84-4388	Ed	Abel		
Customer	Borrower	507-84-4388	Karen	Abel		
Customer	Borrower	354-56-7500	Hakeem	Abdul-Muhin		
Customer	Borrower	433-35-0789	Temp	Abel		
Customer	Borrower	400-93-1095	Joseph	Abel		
Customer	Borrower	350-98-1195	Robin	Abrahamson		
Customer	Borrower	545-90-4514	Raul	Aranda		

The detailed form for Jennifer Dzwig includes the following fields:

- Contact:** Last NM (Dzwig), First NM (Jennifer), MI (J), Preferred (Jennifer), Prefix (Ms), Suffix (Jr), Type (Customer), Account (108-50-9633), Relationship/Title (Borrower).
- Phone Numbers:** Country Code, Home ((212) 123-1212), Work, Fax, Mobile ((212) 345-6666).
- Availability:** Hours (evenings), TZ (EST), Method (Home Phone).
- Address:** Street (100 E 38th St #502), City (New York), State (NY), Zip (10016-1234), Country (USA).
- Email:** 1st, 2nd.
- Special Note/IME:**

View Description:

This view's primary purpose is to allow quick searches for specific contacts, to display full details for a particular contact while viewing a list of all contacts, and to enter new contact data.

OCTS Contact List Applet: *top half of view*

The list applet allows the user to scroll through a list of all contacts, or to select a subset of contacts to view by using the query feature. To facilitate efficient work on a contact, hyperlinks in some fields provide quick navigation to a different screen/view to provide detailed account or contact information.

For a detailed data mapping please refer to Appendix B-7

OCTS Contact Form Applet: *bottom half of view*

The form applet displays all pertinent contact information for a given contact in a single, scroll-free display. The data displayed is that of the active contact in the list applet above (the selected contact with the red arrow in left-most column). A "New" button quickly creates a new contact, and the form applet provides an intuitive, efficient method of contact data entry.

For a detailed data mapping please refer to Appendix B-8

